

THE CONSULTATION

WHAT IS IT?

It is when a consultant will sit down with you, either on the phone or face to face and hear about the problem you are experiencing. They will use the opportunity to understand the problem and will ensure that they have the right skills and experience to help you through it.*

They will give you their initial thoughts about the issue at no charge or obligation to you.

You can use the consultation time to “interview” the consultant and decide whether or not you want or need to hire them. They may even be able to give you advice for free during consultation that will enable you to solve the problem without further assistance!**

To schedule a free consultation, please contact us.

HOW LONG WILL IT TAKE?

Usually 20-30 minutes.

HOW SHOULD I PREPARE FOR MY CONSULTATION?

The more prepared you are the less time it will take for a consultant to understand your problem.

Prior to the consultation it would be helpful if you could write some notes down about what has happened. Gather dates and details. During consultation, it would be helpful if you could have near you any documentation relating to the problem.

Remember, be honest. It is very important that you give an honest account of the problem.

HOW FREE IS A *FREE* CONSULTATION?

The consultation is absolutely of no charge to you and you are under no obligation to proceed past the free consultation stage.

HOW DO I ARRANGE A FREE CONSULTATION?

To schedule a free consultation, please use the Contact Us form on our website or call/text or email us using the information listed below:

W: www.salientsolutions.co.nz
E: admin@salientsolutions.co.nz
P: 09 550 3378
M: 022 169 8503

WHAT HAPPENS AFTER THE CONSULTATION

IF I WANT TO PROCEED

Contact us using the information listed below to request a quote. Once we have your signed acceptance of the quote, we will contact you to proceed.

W: www.salientsolutions.co.nz
E: admin@salientsolutions.co.nz
P: 09 550 3378
M: 022 169 8503

IF I DON'T WANT TO PROCEED

You won't be required to do anything. We will keep some notes on file that pertain to our consultation for a short period of time (just in case you change your mind), then we will safely dispose of them. There will be no fee if you choose not to hire us after consultation because we did not perform the work required in order to be paid.

WHAT IS YOUR FEE?

We understand the stress and worry involved when trying to resolve an employment dispute. We also recognise that the last thing a client wants during this time is to also be stressing about "the bill".

If the problem does require dedicated support past consultation, we will provide you with a quote prior to any action being taken by us.

In our experience we often find that employee's fees can be covered by their employer as part of any settlement agreement (at no direct cost to the employee).

CONSULTATION LIMITATIONS

- FREE consultation is limited to one problem per individual/business in any 60-day period.
- Maximum period of FREE consultation is 30-minutes, unless by written agreement.

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| * | Please note, Salient People Solutions Limited reserve the right to refuse service to any person/business at their sole discretion. |
| ** | Please note, Salient People Solutions Limited cannot be held liable for the outcome of any actions you take independently either directly resulting from or partially resulting from any advice you receive during the FREE consultation period. |